

Home truths on e-commerce: *key success factors & tips*



Constantine Kamaras
Vice-Chairman of the Board of Directors

we are ATCOM

our services

ATCOM Strategy

- Business process audit
- Gap Analysis
- Competition audit & monitoring
- KPI definition
- eBusiness operations model creation
- Decision making tools

**eBusiness consulting
Business transformation**

ATCOM Experience

- User Experience mapping
- User flows
- Wireframing
- Creative design
- Design System
- Experiential installations

Customer Experience

ATCOM Technology

- Technical consulting
- Netvolution Platform
- Tapvolution SDK
- Web Apps development
- CRM
- Loyalty
- Mobile Apps development
- IoT
- AI & ML

Tech Solutions

ATCOM Cloud & Security

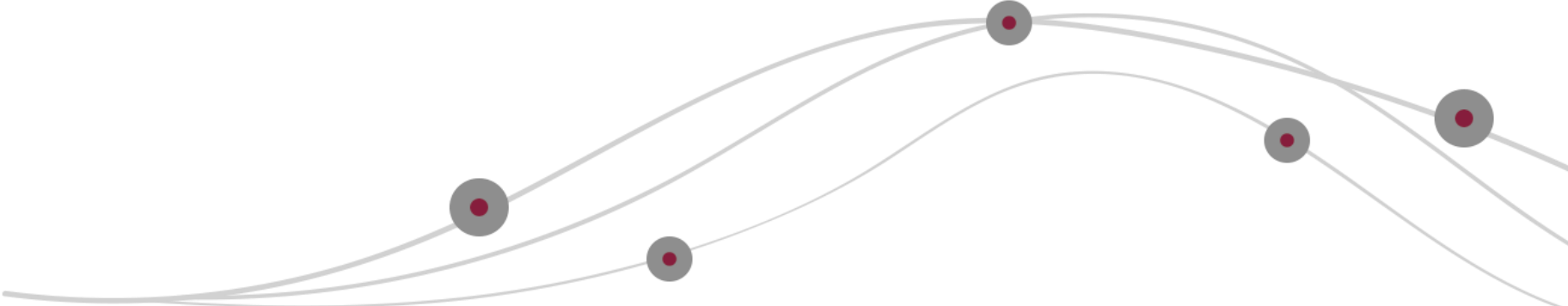
- Infrastructure architecture design
- Infrastructure setup & configuration
- Managed services
- AKAMAI CDN & Security
- Microsoft Azure, O365, M365
- Monitoring Services
- Domain name registration & SSL Certificates

Infrastructure & Productivity

some of our clients



**A short list
for the long
game**



AI: from buzzword to results – the case for personalization and recommendations

the fab four:

Stability
Robustness
Scalability
Interoperability

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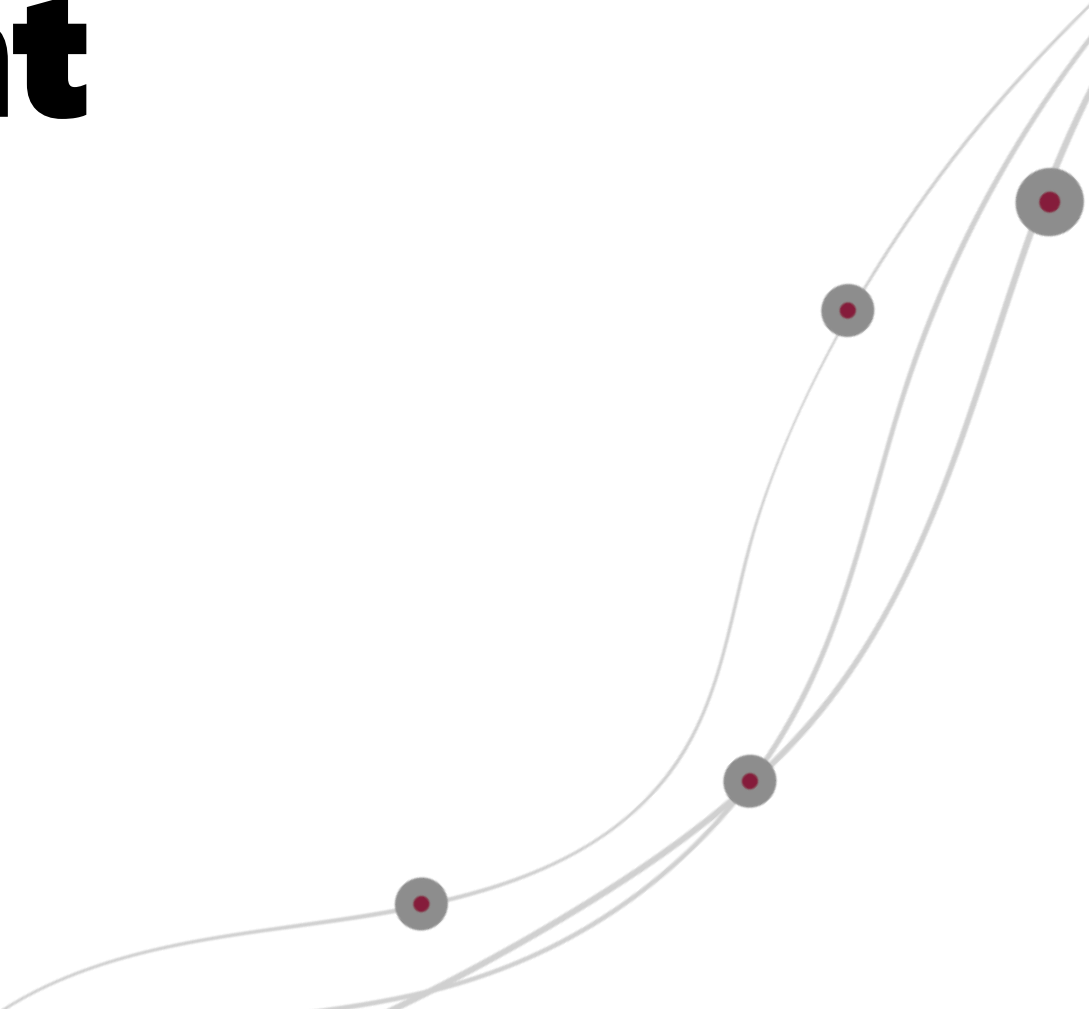
**Critical
Retention
Mechanism**

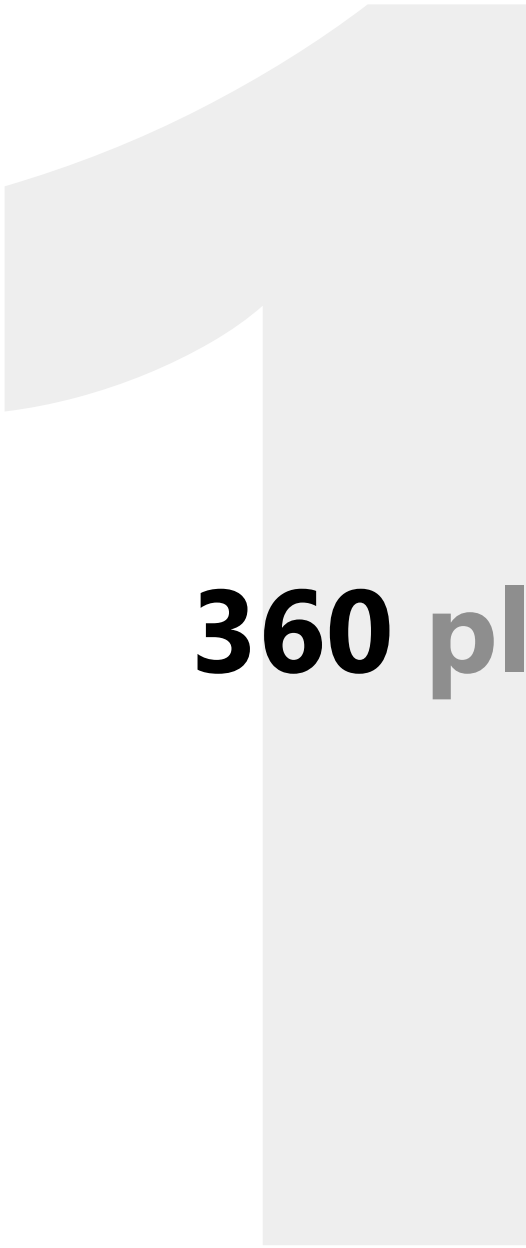
From Software to Service to Solution



NETVOLUTION

**You may want
to note...**





360 platforms require 360 know-how



the more **Tech matters,
the more **People** matter**



Infrastructure: from Z to A

Thank you for your kind attention

happy to chat



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